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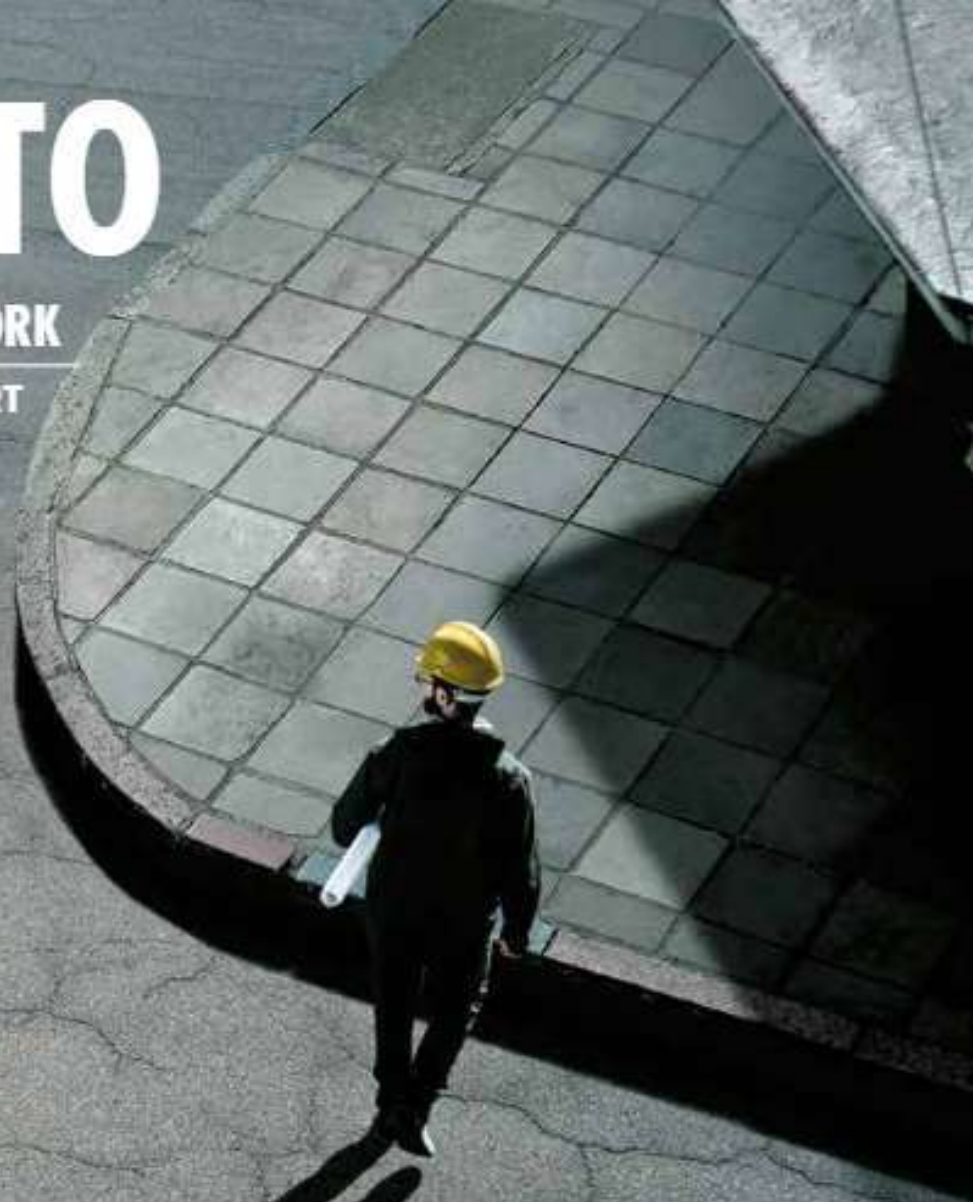
DUCATO

MORE THAN WORK

GOODS TRANSPORT



PROFESSIONAL





Day in and day out, the world around us is formed by those who aren't afraid to get their hands dirty, the ones who follow tradition and inspire innovation.

Fiat Professional and Ducato were uniquely and ingeniously crafted with those people in mind. The type of people who do things the right way the first time, and want a vehicle that helps to get the job done more easily.



**THE HANDS THAT MAKE
THE WORLD GO ROUND.**



MORE THAN
RANGE
IT'S THE
RIGHT FIT.

With over 10.000 possible combinations of Ducato it's perfect for every task no matter the job at hand. It was built with one goal in mind: to help you do your job better. Ducato is perfect for every worker or company no matter the size because it was made with one goal in mind: to help you do your job better.

This versatility is the driving force behind every workforce, and no one knows that better than Fiat Professional who have created a series of vehicles that are comfortable, capable and adapt to the challenges of a constantly evolving world. Equipped with all the space, configurations and efficiency you need, the 2020 Ducato is offering the vehicle you need to put you on the road to success.





MORE THAN

WORK

**IT'S GETTING
THINGS DONE.**



Take on your next job with new found confidence while driving a work vehicle that has over 35 years of world-class know-how and Italian design, delivering a sharp new look with a new reinforced skid plate, black grille, outline headlamps and aggressive new rims.



MORE THAN TECHNOLOGY THE TOOLS YOU NEED.

Nowadays the tools you need for your job aren't only the ones you find in your tool-kit. Ducato has all the technological features and comfort to make all your everyday tasks easier and more efficient.

Enjoy easy access to an infotainment system that offers Bluetooth® connection for hands free calls and an optional DAB receiver (Digital Audio Broadcasting). You can also choose the 7" Radio by MOPAR®, with colour touchscreen and features such as: voice recognition, USB on the radio frame, enhanced connectivity with 7" screen thanks to Apple CarPlay support and Android Auto™. The new 7" Radio provides something unique, the vehicle dimension selection: customers simply have to enter the dimensions and weight of their vehicle and the system will prevent them from taking narrow streets and low tunnels. All these new and upgraded instruments are perfectly placed in an interior that features new rigid door panels with storage space for better durability and organisation.

Once again, Fiat Professional keeps you up to date with the latest tools to make your job easier and your day run more smoothly.



Apple CarPlay is a safer, smarter way to use your iPhone in your car. It lets you get directions, make calls, send and receive messages, and listen to music, all in a way that lets you stay focused on the road.

androidauto

Designed for a safer driving experience whilst staying connected, Android Auto™ delivers integrated steering wheel and voice commands.





MY: ASSISTANT

YOUR SAFETY AND YOUR SECURITY ARE ALWAYS OUR PRIORITY

CRASH ASSISTANCE

In case of crash, the system instantly responds contacting a Mopar[®] agent to provide you full assistance.

ROADSIDE ASSISTANCE

In case of breakdown, get immediately in touch with a Mopar[®] agent, who can check the situation remotely and provide assistance to the location reported by your Ducato GPS.

THEFT ASSISTANCE

Get an alert when your vehicle is moving in a suspicious way and get assistance for tracking it and recovery.

MY: REMOTECONTROL

LET YOUR SMARTPHONE BECOME AN INTERACTIVE KEY TO REMOTELY CONTROL YOUR DUCATO WHEREVER YOU ARE AND WHENEVER YOU NEED

FIND CAR

Find easily where your vehicle is parked. The system will pinpoint the location on a map and provide you the fastest way to reach it.

SET NOTIFICATION

GEO ALERT
Be alerted whenever the vehicle goes in or out of a defined geographical area.

SPEED ALERT

Be notified if your vehicle goes beyond a defined speed limit.

MY: CAR

THE PERSONAL TRAINER TO KEEP YOUR DUCATO ALWAYS FIT

LIVE STATUS

Keep the vehicle status always under control. Main features, such as remaining fuel, battery level, tyre pressure, current mileage and doors status can be checked in real time anywhere.



MORE THAN

CONNECT

A NETWORK THAT PERFORMS.

Whether you are a big company or a small business, enjoy the added reassurance that only Mopar, Connect can provide. Use the app to unlock functions like MY:ASSISTANT, MY:REMOTECONTROL and MY:CAR, each one giving you valuable information and added security to make sure your vehicle stays in optimal condition. Last but not least, Mopar, Connect Fleet provides remote access and a friendly interface that ensures total control over the activities, service status, maintenance and assistance needs of each vehicle. In a single click and the fleet managers can access all the information they need, in real-time and without leaving their office, or even on-the-go, using their mobile.





MORE THAN

POWER

**THE STRENGTH TO
PUSH AHEAD.**



Uphill, downhill, the city streets or wide-open highway: whatever road is in front of you, Ducato's wide range of engines have the power and efficiency to get the job done. With the latest generation MultiJet₂ diesel engines, Ducato delivers advanced solutions for maximum power and minimum emissions.

MORE THAN POWER

Experience the power that will push your work to the next level. Each Ducato offers a range of engines that will perfectly fit your needs, no matter the road or condition. Engineered to be durable, reliable and easy to drive, these new engines will give your job new energy.

The complete line of certified Euro 6d-TEMP 2.3 MultiJet₂ engines represent Fiat Professional's commitment to performance and fuel-consumption across its entire range. All engines, equipped as standard with Eco Pack, comply with the strictest environmental regulations, thanks to the advanced SCR system (Selective Catalytic Reduction), their one-by-one engineering and top technology. Boasting 120, 140, 160 and 180 HP, you can be sure to tackle every job as you see fit.

Fiat Professional gives a tailored response to each mission profile. The 120 MultiJet₂ is "the perfect entry level": fuel-efficient and offering excellent performance especially in an urban environment. The 140 MultiJet₂ is the "core" power unit of our range, progressive in all conditions thanks to its high torque availability at low rpm. The 160 MultiJet₂ "Power" is the best choice for the most demanding customers, coupled with the new automatic transmission, it also delivers 5% more torque. The 180 MultiJet₂ "Power" is ideal for demanding customers, who need uncompromised power for severe missions, delivering over 12% more torque when combined with full-automatic gearbox.

ENGINES

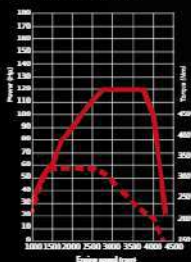
The new range of MultiJet₂ Euro 6d-TEMP engines feature the Variable Geometry Turbocharger. This technology ensures smoothness when on the road, increased reactivity at low speeds and generates greater performance. It also keeps fuel consumption at a minimum. Ducato knows that you work hard, but it is time to start working smarter too.

ECO PACK

The most advanced emission-reducing technologies: Start&Stop to eliminate fuel consumption when idling; Smart Alternator to reduce energy waste; Electronically-controlled Fuel Pump to improve combustion efficiency and Ecoswitch to make driving eco-friendly.

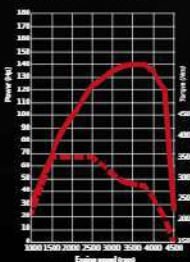
120 MultiJet₂

Displacement (cm³): 2,287
Power: 120 HP (88 kW) @ 2,750 rpm
Torque: 320 Nm @ 1,400-2,500 rpm
Injection: Common Rail with variable geometry turbocharger and intercooler
Type: Diesel, 4 cylinders in line
Emissions level: Euro 6d-TEMP



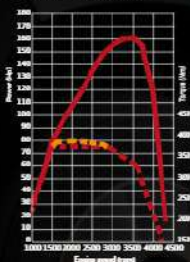
140 MultiJet₂

Displacement (cm³): 2,287
Power: 140 HP (103 kW) @ 3,500 rpm
Torque: 350 Nm @ 1,400-2,500 rpm
Injection: Common Rail with variable geometry turbocharger and intercooler
Type: Diesel, 4 cylinders in line
Emissions level: Euro 6d-TEMP



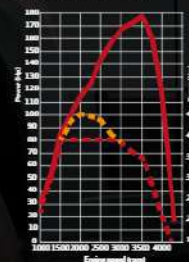
160 MultiJet₂

Displacement (cm³): 2,287
Power: 160 HP (117 kW) @ 3,500 rpm
Torque: 380/400* Nm @ 1,500-2,750 rpm
Injection: Common Rail with variable geometry turbocharger and intercooler
Type: Diesel, 4 cylinders in line
Emissions level: Euro 6d-TEMP



180 MultiJet₂

Displacement (cm³): 2,287
Power: 178 HP (130 kW) @ 3,500 rpm
Torque: 400/450* Nm @ 1,500-3,000 rpm
Injection: Common Rail with variable geometry turbocharger and intercooler
Type: Diesel, 4 cylinders in line
Emissions level: Euro 6d-TEMP





MORE THAN
POWER
CREATING
THE CHANGE.

The all-new 9-speed automatic transmission is designed to deliver world-class driving pleasure and reliability. Now, you can keep your hands on the wheel and eyes on road ahead without having to think about constantly shifting gears.

All nine gears automatically shift responsively, efficiently and smoothly thanks to a torque converter, which replaces the conventional clutch. This provides effortless changes between shorter gears for better reactivity increased torque and improved fuel consumption, providing the smoothest transition from gear to gear. The right gear is engaged at every moment — all the things you need to work better and not harder.

In addition, with the new automatic transmission every customer or driver can adapt the response to the task performed through a switch activating three different driving modes: Normal, that represents an optimal balance between performance and economy, ECO for fuel economy and Power facing full-load or uphill tasks.





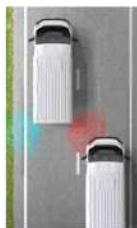
REAR CROSS PATH DETECTION

It helps to avoid accidents in maneuvering using the same radar sensors to detect upcoming vehicles from the side when driving in reverse.



FULL BRAKE CONTROL

It is an integrated system designed to prevent or reduce the severity of a collision. It detects obstacles in the forward path and, once an impending collision is detected, alerts the driver and triggers autonomous emergency braking.



BLIND SPOT ASSIST

The system uses radar sensors (installed in the rear bumper) to detect upcoming vehicles that are not visible because in the blind-spot angle of the rear-view mirrors. You are notified via audio warnings and illuminated icons on the side-mirrors.



MORE THAN SAFETY PROTECTION THAT COUNTS.

During the workday things can come at you from every direction. Isn't it time you had a vehicle that does more than just transport your tools and cargo?

Ducato offers innovative Advanced Driver Assistance Systems (ADAS) that include sensors and technologies to keep you informed and alert about what is happening around you. Rear Cross Path Detection, Full Brake Control and Blind Spot Assist sense vehicles, danger or obstacles even when they are not in front of you. Ducato has always been at the forefront of the category and is available with a complete set of safety and convenience devices that assure your 360° protection.

All of these safety features help you stay focused on the road, reducing the chance of incidents and severe accidents that endanger you and your work.





MORE THAN
SAFETY
KEEPING YOUR
BUSINESS
PROTECTED.

Whether you're an artisan, construction worker, jack-of-all-trades or manage a Fleet, protection and security are the backbones of every business.

Fiat Professional knows you take safety seriously and we want you to know that Ducato does the same too. Now, available with over 15 cutting-edge technological features you can work harder and drive smarter with a new peace of mind.



HILL DESCENT CONTROL

Allows you to tackle downhill driving on gradients of up to 50% without using the brake pedal or accelerator, so that you can focus all your attention on the steering.



TRAFFIC SIGN RECOGNITION (TSR)

Using the on-board camera, the TSR assists the driver by recognising speed limit and overtaking signs and reproducing them on the on-board display.



HIGH BEAM RECOGNITION

Switches automatically between dipped and full-beam headlights, thereby increasing visibility and reducing the risk of dazzle when driving at night, by recognising vehicles travelling in the opposite direction.



ROLL OVER MITIGATION

Rollover mitigation is a new support system for the ESC. It prevents rollover risk situations at high speed and reduces roll when cornering at low speed.



HILL HOLDER

Brakes the vehicle on hill-starts, and stops it rolling backwards without any handbrake input from the driver. It then releases the brake automatically.



CRUISE CONTROL AND SPEED LIMITER

Cruise Control allows you to set the cruising speed and keep it constant. The Speed Limiter lets you set the maximum speed that the vehicle can reach, thereby increasing safety and reducing the risk of picking up penalty points. When the accelerator pedal is fully depressed the driver can exceed the limit set for specific overtaking manoeuvres.



LANE DEPARTURE WARNING SYSTEM (LDWS)

The Lane Departure Warning System can detect if your vehicle is changing lane, even in low-visibility conditions. In the event of danger, an audible and visual signal alerts the driver immediately.



ELECTRONIC STABILITY CONTROL (ESC)

The ESC cuts in automatically in emergency situations, such as if you have to swerve suddenly to avoid an obstacle. It monitors parameters such as lateral acceleration, speed, grip and steering wheel angle. It processes the data and, if necessary, modulates the torque and braking system to restore perfect stability to the vehicle.



TYRE PRESSURE MONITORING SYSTEM (TPMS)

Monitors tyre pressure constantly, and indicates any loss of pressure on the on-board display.



LOAD ADAPTIVE CONTROL

The Load Adaptive Control integrated into the ESC detects vehicle load conditions, such as weight and centre of gravity. When these parameters change, it calculates new settings and cut-in thresholds and sends them to the ABS, ASR, ESC and Rollover Mitigation functions, so as to maximise their efficiency at all times.



RAIN AND DUSK SENSOR

The rain sensor switches the wipers on and adjusts their speed according to how hard it's raining. The dusk sensor automatically switches on dipped headlights when the natural light outside falls below a certain level.



TRACTION+

Traction+ is the innovative traction control system that improves traction on the most challenging, low grip surfaces. If one of the drive wheels loses traction, the control unit detects slippage, brakes the wheel and sends torque to the wheel with most grip. In this way the vehicle's performance is more comfortable, ensuring the best stability and handling.



FOG LIGHTS

The optional fog lights are installed at the bottom of the front bumper for maximum efficiency and protection.

2764-2774 •
2522-2539 •
2254-2269 •

Height

535-550

Lengths

6363 5998 5413 4963

4035 3450 3000

Wheelbases



MORE THAN

SPACE

ROOM TO GROW.

The Ducato range is ready to give you all the space you need, with unique configurations that guarantee the capacity, load volume and gross vehicle weight so you have the right vehicle to get the job done. Take your pick from the three generous wheelbases, a GVW from 3000 kg to 4250 kg with Ducato Maxi, four different lengths, three heights and a load capacity that reaches up to 2200 kg. Ducato also has the Crew Cab Van and Passenger van if you need extra flexibility.

Wheelbase

3000

Window Van



GVW: 3300, 3500 kg
Capacity: from 1360 to 1605 kg
Load Volume: 8 and 9.5 m³

Van



GVW: 3000, 3300, 3500 kg
Max: 3500, 4000, 4200 kg
Capacity: from 905 to 1605 kg
Max: from 1020 to 2200 kg
Load Volume: 8 and 9.5 m³

4035

Wheelbase

Van
Crew cab

GVW: Max: 3500 kg
Capacity: from 1275 to 1290 kg
Load Volume: 10.5 m³

Window Van



GVW: 3300, 3500 kg
Max: 3500, 4000, 4200 kg
Capacity: from 1090 to 1490 kg
Max: from 1050 to 2150 kg
Load Volume: 13 and 15 m³

Van



GVW: 3300, 3500 kg
Max: 3500, 4000, 4200 kg
Capacity: from 1090 to 1490 kg
Max: from 1050 to 2150 kg
Load Volume: 13 and 15 m³

Wheelbase

3450

Van
Crew cab

GVW: 3500 kg
Capacity: from 1365 to 1380 kg
Load Volume: 8 m³

Window Van



GVW: 3300, 3500 kg
Max: 3500, 4000, 4200 kg
Capacity: from 1190 to 1565 kg
Max: from 1120 to 2200 kg
Load Volume: 10 and 11.5 m³

Van



GVW: 3000, 3300, 3500 kg
Max: 3500, 4000, 4200 kg
Capacity: from 1025 to 1565 kg
Max: from 1120 to 2200 kg
Load Volume: 10 and 11.5 m³

Window Van



GVW: Max: 3500, 4000, 4200 kg
Capacity: Max: from 1070 to 2150 kg
Load Volume: 15 m³

Van



GVW: 3500 kg
Max: 3500, 4000, 4200 kg
Capacity: from 1040 to 1445 kg
Max: from 1000 to 2110 kg
Load Volume: 15 and 17 m³



MORE THAN

SPACE

ROOM TO GROW.

The Ducato range offers all the space you need, with unique configurations in capacity, load volume and gross vehicle weight, so you have the right vehicle to get the job done. Take your pick from the three generous wheelbases, a GVW from 3000 kg to 4250 kg with Ducato Maxi, four different lengths, three heights and a load capacity that reaches up to 2200 kg. Ducato also has the Crew Cab Van and Passenger if you need extra flexibility.

Load compartment dimensions (in mm)		Wheelbase 3000	Wheelbase 3450	Wheelbase 4035	Wheelbase 4035 XL
A = load compartment height		1662 / 1932	1662 / 1932	1932 / 2172	1932 / 2172
B = width		1870	1870	1870	1870
C = length		2670	3120	3785	4070
D = width between wheel arches		1422	1422	1422	1422
E = load-threshold height (unladen)		535 / 550	535 / 550	535 / 550	535 / 550
Rear door	width	1562	1562	1562	1562
	height	1520 / 1790	1520 / 1790	1790 / 2030	1790 / 2030
Side door	width	1075	1250	1250	1250
	height	1485	1485 / 1755	1755	1755
Load volume (in m³)		0 and 9.5	10 and 11.5	13 and 15	15 and 17



RANGE
• Light
• Maxi

NEW EURO 6D-TEMP ENGINES

120 MultiJet,
140 MultiJet,
160 MultiJet,
180 MultiJet,

LOAD

GVW from 3000 kg to 4250 kg
Capacity from 1105 kg to 2140 kg
Load volume from 8 to 17 m³



MORE THAN
SPACE

IT'S YOUR CANVAS.

It's time to have the space you need to do what you want. Designed to adapt to every job, Ducato offers a load compartment featuring doors that open up to 270°, a load volume from 8 to 17m³, and a lowered load platform. All of this, plus a wide range of powertrain options. Ducato is the ideal van for the job.

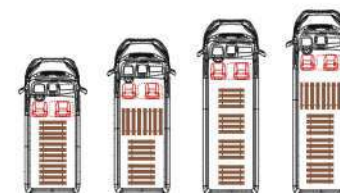


MORE THAN

SPACE

**THE RIGHT
DIMENSIONS.**

Ducato understands what you need and works to make your job easier. Choose the wheelbase that is the right size for you, so your goods and pallets will fit perfectly.



Wheelbase 3000 mm Wheelbase 3450 mm Wheelbase 4035 mm Wheelbase 4035 mm XL



MORE THAN

SPACE

**ROOM FOR
THE TEAM.**

Ducato offers not only exceptional load capacity but also the perfect combination with additional space for your team in the Crew Van.

Comfortable seating, easy to open sliding doors and storage compartments create a professional, functional and enjoyable interior. Ducato also offers the flexibility and option to remove your seats, in order to obtain more load capacity. Fiat Professional demonstrates its exceptional versatility and ability to respond to your needs.



MORE THAN

SPACE

**READY FOR A
HEAVY LOAD.**

With Ducato, more room means more capability. The Ducato Truck range features 4 single cab versions and 2 double cab versions to fit your team. Choose from a wheelbase range of 3450 mm to 4035 mm and a payload capacity up to 1980 kg.



3450



4035



3800





• **NEW EURO 4D-TEMP ENGINES**

120 MultiJet,
140 MultiJet,
160 MultiJet,
180 MultiJet,

• **LOAD**

GVW from 3.5 to 4.2



MORE THAN
SPACE

A PAYLOAD THAT PAYS.

Ducato Truck and its box are designed in house by Fiat Professional and equipped with the comforts and capabilities that every worker looks for.

Take advantage of the 4.9 to 8.5 m² load surface, rear boarding folding step, practical side-boards and a non-slip surface to make your work day a little safer, easier and more efficient.



MORE THAN PERSONALITY

OPTIONS

Ducato and Fiat Professional have done everything to create the most well-rounded and stylish work vehicle. Now it's your turn to add the final touches. Add features such as the Tablet Holder, new 7" Touchscreen infotainment system, LED Cargo Light and LED DRL to make sure you have everything you need.



SILVER INSTRUMENT CLUSTER

The silver instrument panel is designed to make all the information you need easy to see and read in all driving conditions.



NEW 7" SCREEN RADIO

The bigger screen and enhanced connectivity allow for easier navigation while driving. Receive phone calls, read text messages and stream music with ease.



TABLET HOLDER

With its unique design, the multi-purpose holder can hold tablets or smartphones with displays of up to 10", and pads of paper of various sizes.



AUTOMATIC CLIMATE CONTROL SYSTEM

All versions of Ducato can be equipped with automatic climate control. The display, in the dashboard central console, provides all the information necessary and automatically controls the cab temperature, air flow and distribution, the activation of the compressor and air recirculation, based on the selected temperature and environmental conditions.



UCONNECT™ RADIO

With steering wheel controls, equipped with a 5" colour touchscreen, it is also available with a built-in satellite navigator.



DOUBLE SEAT WITH FOLDING TABLE

Front passengers can have either individual seats or a two-seater bench with a central backrest section that folds down into a handy table. Both configurations offer 3-point seat belts and individual headrests.



SEAT CASING

The casings conceal the seat supports and the storage compartments below the front seats.



LED CARGO AREA

The load compartment can be illuminated by a powerful LED with a neutral white color and infrared sensors, three dimensions based on vehicle wheelbase.



LED DRL

You can spot a Ducato at once from its LED daytime running lights. LEDs last longer than normal bulbs and reduce fuel consumption because they use less electricity.



REAR CAMERA DISPLAY

The camera frames the area behind the vehicle and shows the image on the Uconnect radio display. The camera is switched on when in reverse for safe maneuvering and also when the rear door opens to monitor loading and unloading directly from the cab.



LOAD COMPARTMENT WALL PROTECTION

The walls of the compartment can be lined with plastic protective panels. On request, panels are available up to mid-height or up to full roof height.



HEATED SEATS

To cope with the coldest climates, you can heat the front seats at the touch of a button, for top-level comfort and optimum battery use.



SUSPENSION

Up to 7 types of rear suspension are available:

- 1 single leaf spring suspension;
- 1 "comfort" type suspension with single leaf spring and anti-roll bar (opt 062);
- 1 double leaf spring suspension (opt 077);
- 2 double leaf spring suspensions with increased ground clearance and anti-roll-bar (opt 4GM, also available with 2500 kg permitted rear axle load (opt 067));
- 1 composite suspension with increased ground clearance and anti-roll bar (opt 062, which reduces weight by 15 kg);
- 1 self-levelling air suspension (opt 555), also available in air comfort version for heavy-duty conversions (opt 075).



WEBASTO

The programmable Thermo Top "C" Webasto heater can heat the vehicle up to 24 hours before sitting off. It can also operate instantaneously, heating the cab, engine and defrosting the windows. The system is also completely independent of the engine and is also available in an automatic version without timer.

UPHOLSTERED HEADREST

For extra comfort, adjustable head rests upholstered with the authentic logo Ducato.



ADJUSTABLE ELECTRIC FOLDING MIRRORS

The Ducato's double-parabola door mirrors combine a panoramic rear view with the utmost practicality, adjusting and folding them from inside the cab. Both parabolas are independently adjustable to meet the needs of every user.



MORE THAN

PERSONALITY

OPTIONS

Versatility is the most important characteristic of a great work vehicle. That is why Ducato offers you the possibility to add features like adjustable electric folding mirrors, heated seats and rear camera display. These options will give you the best comfort and flexibility for your job.



157
Grey Crêpe fabric



157
Grey Crêpe fabric
with upholstered
headrest (opt. 188)

SOLID COLOURS

476 Expedition Grey

199 Tiziano Red

549 Ducato White

455 Imperiale Blue

479 Line Blue

METALLIC COLOURS

453 Lago Blue

506 Golden White

411 Aluminium Grey

491 Iron Grey

632 Black



MORE THAN
A CHOICE

GET YOUR
LOOK.

HUB CAPS



15"
Opt. 878



16"
Opt. 878

ALLOY WHEELS



15" Ducato
Opt. 433



15" Ducato
Opt. 439



16" Ducato
Opt. 431



16" Ducato
Opt. 0R2



16" Ducato
9 Speed & Maxi
Opt. 11R



16" Ducato
9 Speed & Maxi
Opt. 208

VEHICLE WARRANTY

With your new Fiat Professional vehicle comes a 24-month warranty starting from the vehicle's first registration date and without mileage limits as well as an additional 12-month retailer warranty valid for 12 months, with mileage restrictions indicated in the vehicle's warranty booklet. The warranty covers factory defects which will be repaired free of charge using original new and reconditioned parts. Operations under warranty are carried out by FCA retailers and include:

- repair or replacement of the faulty part;
- labour for repair or replacement operations;
- supply of consumables needed to carry out repairs under Warranty.

Paintwork warranty

The vehicle is covered against factory defects regarding paintwork for 36 months starting from the vehicle's first registration date. The warranty includes the complete or partial repainting of the vehicle, in order to remove the fault determined according to the Manufacturer's standard conditions.

Perforating rust warranty

Structural elements of the body are covered against perforation due to corrosion, as long as this takes place from the inside outwards. The warranty includes the repair and/or replacement of any original structural element of the body perforated by corrosion, and is valid for a period of 8 years starting from the vehicle's first registration date. We recommend that you check the specific coverage conditions in your warranty booklet.

CALL FIAT CUSTOMER SERVICE

You can call Fiat Professional free of charge on 08003428000* from anywhere in Europe. We are at your disposal to provide roadside assistance 365 days a year, 24 hours a day. If you contact the Fiat Customer Service, you can also request information about our models, services and Dealership Network. You can also book a test drive of any vehicle you like. Whatever you need, we're here for you.

* Check the code with your operator to ascertain when calling from abroad or from a mobile network.

CALL FIAT

00 800 342 800 00

SPECIAL SALES PROGRAMMES

Customised mobility solutions? Autonomy is aimed at people with reduced motor abilities and proposes specific trim levels for passenger transport vehicles, roadside assistance and financial services. It also offers comprehensive assistance in obtaining a special driving licence from Mobility Centres. Call the free-phone number 800-838333 to obtain full and complete information based on your needs.



MY FIAT PROFESSIONAL

Take care of your Fiat Professional with a click! Register on myFIATPROFESSIONAL. You'll get personalised advice, dedicated tools and exclusive promotions. Go to my.fiatprofessional.com.

myFiat Professional



FINANCIAL AND INSURANCE SERVICES*

However you choose to experience mobility, Fiat Professional Financial Services satisfies your needs with financial and leasing packages combined with exclusive services. For more information, call the Customer Service Team 03445614738 (from Monday to Friday from 9.00 a.m. to 6.00 p.m.) or visit the www.fcautomotiveservices.co.uk website.

Find out how to get your Ducato with Fiat Professional Financial Services' innovative finance solutions.

Whether you're an individual, a self-employed professional or an entrepreneur, Fiat Professional Financial Services offers you a wide range of products to assist your purchase of a Ducato and drive in complete freedom.

With Fiat Professional Financial Services you can combine high-added-value services tailor made to meet your every requirement. For more information, visit www.fcautomotiveservices.co.uk.



HIRE SERVICES

Contract Hire is the perfect solution for companies and private individuals that want to enjoy all the advantages of their new vehicle, without ownership. Contract Hire offers a number of tangible advantages: the fixed rate is defined according to the duration of the contract, the estimated mileage and any additional services. Routine and non-routine servicing costs can be included. There is no risk of depreciation and at the end of the contract you simply return the vehicle, so you don't have the hassle of selling it. For further information contact your local Retailer or visit the www.leaseys.com

MOPAR VEHICLE PROTECTION

MOPAR VEHICLE PROTECTION offers a number of service agreements specially designed to ensure all its customers the pleasure of worry-free driving. Our product portfolio consists of a wide and flexible range of extended warranties and service plans authorised by Fiat Professional. Every agreement adapts to the customer's driving requirements, with different solutions that vary in duration and mileage. Only with Mopar Vehicle Protection can you be sure that all servicing will be performed by highly qualified and specialised professionals at authorised Fiat Professional repair workshops throughout Europe, where only genuine spare parts will be used. Choose the Service Agreement that best fits your driving requirements.

MAXIMUM CARE, ZERO WORRIES WHEREVER YOU ARE

Make sure you travel safely with the extended warranty covering the mechanical and electrical components of your vehicle. In addition to your standard 3-year warranty valid in the UK and abroad. The widest offer that fits the customer's needs, with solutions varying in terms of duration and mileage, with up to 120,000 miles and 2.3 years in addition to your standard 3-year warranty.

EASY CARE: MAINTENANCE AT FIXED PRICES

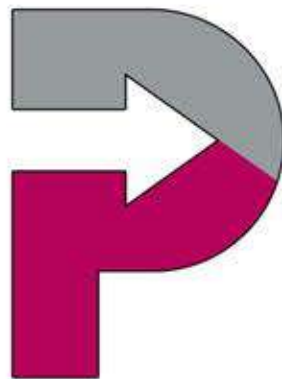
The scheduled maintenance plan designed to ensure you have a fixed price on the servicing necessary to take care of your vehicle so it is always kept in perfect running condition. Up to 5 years of coverage, with varying solutions in terms of duration and mileage. Lengthen the lifetime of your vehicle by making sure you carry out all the scheduled servicing necessary to ensure the best performance, as always.

N.B. The Mopar Vehicle Protection assistance contracts can be signed directly when you purchase a new vehicle. EASY CARE can be signed at any time before the first scheduled servicing, while MAXIMUM CARE can be signed within 54 days from the date of vehicle registration.





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